

North Star Water, LLC
PO Box 3723
Nampa, ID 83653

Office phone: 208- 250-9275
Emergency Phone: 208-283-0237
Email: Northstarwaterllc@gmail.com

NOTICE OF INTENT TO TERMINATE SERVICES

Service Address: customer service address (mailing also if different)

TERMINATION DATE: Month 16, 202X

BALANCE DUE: \$71.30

You are hereby notified that you are delinquent in payment for water service provided to you by North Star Water, LLC. The balance owed on your account is indicated above.

If this balance is not paid or if payment arrangements are not made before the date shown above, then **YOUR WATER SERVICE WILL BE DISCONNECTED.**

To avoid termination of service, you must contact North Star Water, LLC **before** the Termination Date to make a payment arrangement or pay in full. Please call on weekdays between 8:00 a.m. and 5:00 p.m.

Termination may be delayed by:

1. Providing a medical certificate advising us of the existence of a Medical Emergency; or
2. Filing a complaint regarding the proposed termination with the **Idaho Public Utilities Commission, PO Box 83720, Boise, ID 83720-0074 (800-432-0369 or 208-334-0369).**

Service will not be terminated prior to resolution of a filed complaint. Termination of service does not relieve you of your obligation to pay for all services prior to termination.

Should service be terminated, a charge for restoration of service of \$35.00 during regular office hours, or \$70.00 for other than regular business hours must be paid in addition to the account balance prior to restoration of service.

If you are unable to pay your bill in full, North Star Water, LLC may assist you by making payment arrangements.

Remember, your water will be turned off on or after the Termination Date shown above unless you act before that date.